



United Methodist
Community House



BUILDING SOMETHING *Great*

2022 Community Impact Report from United Methodist Community House

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Dear Friends,

When we began preparing our community impact report for 2022, our friend Verah (who you will meet in this report) said something that resonated with us.

She said, “We are building something great at UMCH.”

Building has been a theme at UMCH this year. Following the pandemic, we’re facing new challenges such as nationwide staffing shortages and an increased demand for our services from our community’s most vulnerable populations.

We are also seeing incredible opportunity.

Our plans to expand our campus to serve hundreds more people each year are becoming real, and the community is coming alongside this vision to help bring it to life.

We are eager to share more about our plans with you, and especially to see the impact of our expanded programs for the people we serve.

Thank you for continuing to be part of this family. Whether we know you personally or not, your support is critically important.

We hope this report shows you the work you've done and the difference you've made.

Community happens here—and it happens because of what you give.

Thank you for building something great with us.

In partnership,



Carla Moore
Carla Moore,
Co-CEO



Eric Williams
Eric Williams,
Co-CEO

BUILDING SOMETHING GREAT

for children & families

Early childhood education

2022 IMPACT
AT-A-GLANCE:

52

children served

55

families on waitlist

7,800

healthy meals provided

2,600

hours of care



Pictured: Verah and her husband spending a fun afternoon with their children.

"WE ARE BUILDING SOMETHING GREAT HERE AT UMCH."

UMCH parent and board member, Verah, used to worry about dropping her children off at daycare while she went to work.

"Are they happy? Are they being well taken care of?" she remembers wondering. But that worry stopped once she enrolled her children in the UMCH child development center.

"I now have a space where I can bring my kids every day and not worry about how they are doing," she says. "They have built a strong connection to this place and that brings me a sense of peace."

The UMCH child development center staff strives to create a warm, supportive classroom environment that facilitates early learning. Verah says knowing her children are happy to be at UMCH each day allows her to feel ok while she and her husband are at work.

"It gives me the ability to be focused on other things that are vital to my family's wellbeing," she says.

Serving on the UMCH Board is important to Verah because she knows that this peace of mind can be life-changing for families with young children—just as it was for her.

"I want to ensure that other families can have experiences like mine. We are building something great here at UMCH."

BUILDING SOMETHING GREAT

for older adults

Outreach & assistance, transportation, healthy meals, wellness services, and social events

2022 IMPACT AT-A-GLANCE:

7,600+
rides provided to
community services

2,500+
healthy meals provided

97%
report reduced social
isolation

95%
report increased stability &
improved quality of life

WEEKLY

health support services
and activities including
fitness classes, walking
club, and preventive
health screenings

"MY FAVORITE THING ABOUT UMCH IS THE PEOPLE."

When Edna worked for the Department of Social Services, she spent her days helping others. "I loved getting up and going to work every day," she says. "I like to be helpful."

Making the transition to retired life was a difficult adjustment for someone so accustomed to spending her days in service. But when she found UMCH, she felt like herself again. She felt instantly at home and quickly went from attending as a client to becoming a senior department helper.

"I missed getting up for work every day," she remembers. "Now, I come to UMCH. I enjoy having a place to go and knowing there will be something for me to do."

Edna has a specific reason she's excited to rise bright and early each day to come to UMCH.

"It's the people," she says. "I'm a quiet person but talking to people is easy here at the center. It is the people that get me to come back to the center each day."

Helping the people around her has always been the most important thing to Edna. Whether it is supporting her young grandson's passion for art, dedicating her career to helping community members access essential resources, or working as a senior helper at UMCH, Edna is driven to serve.

UMCH has become Edna's home base to continue her mission of helping others in any way she can.

"My favorite thing about UMCH is the people," said Edna. "I set out to help them, and they often end up helping me."

Pictured: Edna smiles with Lieutenant Governor, Garlin Gilchrist, during his recent visit to UMCH.

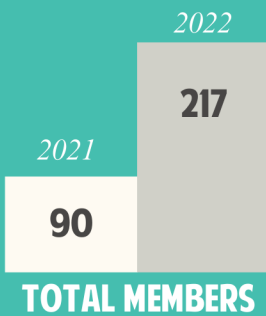


BUILDING SOMETHING GREAT

for our community

Affordable access to fresh, locally-grown produce and other healthy foods at the Fresh Market at UMCH

2022 IMPACT AT-A-GLANCE:



"MY DREAM IS TO GO BEYOND THE NEED."



Pictured: Marie rings up a Fresh Market customer's produce purchase

When Marie moved to Grand Rapids, MI for a two-year fellowship, she knew she would be helping to launch a new neighborhood fresh market. She didn't know she'd become so close with the people who shopped there.

"One regular, Riccardo, comes in almost daily to shop. We discuss nutrition and recipes to try," Marie says. "He often calls to ask if we have certain items in stock and I make sure to call him as soon as they arrive. I look forward to greeting and connecting with him every day, and I've learned so much from him."

After serving for two years during the new market's pilot phase, Marie has witnessed growth in the number of shoppers and expansion in food offerings. But the most important change has been the deepening relationships with neighbors along Division Avenue.

"The market helps satisfy an important need in this community," she says. "We're continuing to learn what our neighbors need most so we know what we can and should provide going forward."

"Eventually," she says, "my dream for the market is to anticipate our neighbors' wants throughout the year—to go beyond the need."

UMCH is committed to helping our neighbors access the fresh foods everyone needs to live a strong and healthy life. Your support helps to provide fresh produce, dairy products, and other daily needs to shoppers in the South Division Corridor and helps UMCH continue to listen actively to the needs of the community.

BUILDING SOMETHING GREAT

for youth

After-school and summer break programming

2022 IMPACT

AT-A-GLANCE:

9

21st Century after-school program sites at Grand Rapids Public Schools

270

students served

1,600

hours of summer programming for school-aged youth



Pictured: Students in the UMCH summer program enjoy time outdoors

BUILDING SOMETHING GREAT

with you!

Thank you for all you give to make this impact possible! We invite you to continue on this journey with us as we build something great together.

HERE'S HOW YOU CAN STAY INVOLVED:



DONATE

Make a one-time or recurring financial contribution

umchousegr.org/donate



VOLUNTEER

Share your time and talents

umchousegr.org/volunteer



WISH LIST

Donate items for use in our programs

umchousegr.org/wishlist-items

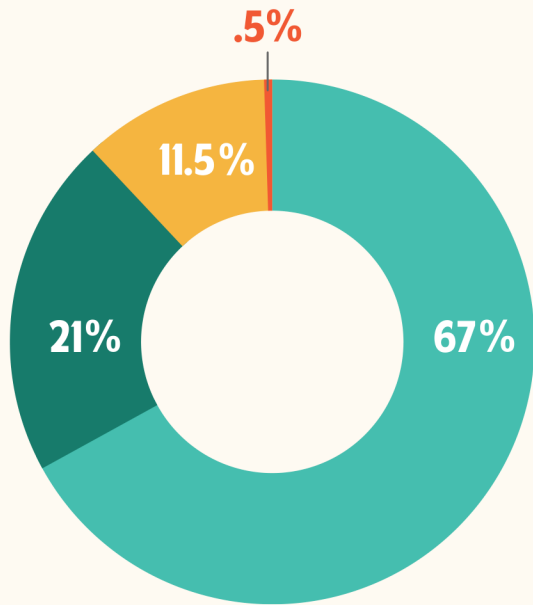


SHOP

Make the Fresh Market a regular stop

umchousegr.org/freshmarket

2022 FINANCIALS

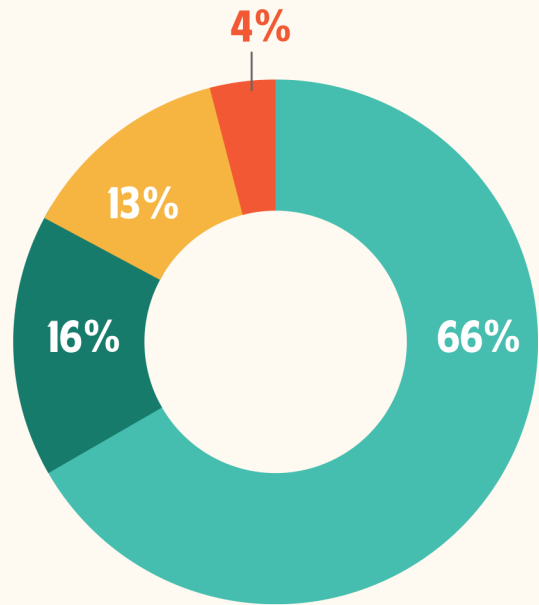


REVENUE & SUPPORT

- Donations, sponsorships, & grants—\$2,701,060
- Government contracts—\$828,213
- Program revenue—\$460,432
- Other revenue—\$16,189

Total Revenue: **\$4,005,896**

Net Operating Revenue*: **\$801,977**



EXPENSES

- Program expenses—\$2,124,790
- Administration—\$523,617
- Facilities & operations—\$425,381
- Fund development—\$130,128

Total Expenses: **\$3,203,918**

*As a nonprofit organization, positive net operating revenue is invested directly back into our programs. In 2022, the positive net operating revenue primarily represents a capacity-building grant awarded for our capital campaign.

The final 2022 audited financial report is pending at the time of printing. To view our latest audited financial report, visit umchousegr.org/reports